



The Street, Bolney
Haywards Heath
West Sussex
RH17 5PG

Dear Guest,

We would like to welcome you to our home at Bramble Cottage.

Please take a few minutes to have a look at the enclosed guest information.

It is very important that you are aware of the fire safety procedures for Bramble Cottage – these can be found at Appendix 1 in this folder – we encourage all guests to read these.

Should you need anything else, or have any questions or difficulties, please ask us downstairs - you can contact us just by ringing our front doorbell If we are out then our Mobile Numbers are :

Peter: 07754 207181
Veronica: 07866 162388
(HOME NO : 01444 881643)

We hope that you enjoy your time with us, enough that you will feel like coming back, and/or recommending us to others!

Thank you

Veronica & Peter Freer-Ash.

THE LOCAL AREA:

RESTAURANTS/PUBS:

The following are both within a short walk of Bramble Cottage, their locations are marked on the local map at the back of this folder:

The Eight Bells (Pub /restaurant): Village Pub, formal restaurant, and bar menu served Monday to Saturday 12- 3 p. m & 6 – 9.30 p. m. Sunday lunch 12.30 – 3 p.m. Also have a large-screen TV (NOT Sky satellite), and pool table.

Tel: 01444 881396

Blubeckers Bolney Village Eating House (Restaurant):

The Bolney stage was a very old staging post on the London-Brighton route (dating back to 1600's). It serves good food (we ourselves have visited many times !). Usually a good idea to book in advance as they are very popular, especially at weekends.

Tel: 01444 881200

Within a short drive:

The Ansty Cross: This is probably too far to walk (about 1.5 miles), but also has a restaurant & bar food menu. It serves food from 12 noon to 9.30pm Monday-Saturday & Sundays until 9.00pm. Again booking is recommended particularly at weekends. They also have a Bar Billiards table.

Tel: 01444 413038

You will find sample menu's from all of the above, towards the back of the information folder.

If you want to go even further afield, then either Haywards Heath or Burgess Hill are about 10 minutes drive away, and offer a wide range of restaurants and pubs. Burgess Hill also boasts a cinema, and both towns have their own indoor leisure centres.

SHOPS:

We have a village Post Office, just a few minutes walk down the road, this also provides fax & internet facilities. The Post Office opening times are:

Monday, Tuesday, Thursday & Friday 9.15 – 12.45
Wednesday 9.15 -12.15, Saturday & Sunday – closed

There are also a couple of garages open 7 days a week, both quite close, one has an off-licence and also sells food snacks, and both sell newspapers & other convenience items (the nearest Superstores are in Burgess Hill & Haywards Heath).

CHURCHES:

The village has a 12th Century (C of E) Parish church , which is just behind the Post Office. Most other churches are represented in Burgess Hill & Haywards Heath.

LOCAL PLACES OF INTEREST:

We have some leaflets covering the local attractions, on the shelf in the upstairs corridor – please help yourself. We have an even larger selection of brochures downstairs - please ask us if you would like these. We also have 24 hour broadband internet access if you would like us to research any local attractions on your behalf – again just ask us (you can surf the internet from your laptop using our wireless internet access network – just ask us for the access code).

LOCAL TAXI'S:

We can provide telephone numbers for local taxi firms operating in Mid Sussex.

FACILITIES AVAILABLE:

Breakfast:

We provide a traditional full English breakfast, together with tea/coffee, cereals, toast, and a selection of fruit juices. There are alternatives (pancakes, continental breakfast, vegetarian alternative) - just let us know what you prefer.

We look forward to serving breakfast for you, between 8.00 am and 9.30 am. It is very helpful if you let us know the previous evening, what you would like for breakfast – there is an order sheet in the room for you to complete. Please just come downstairs and go through to the dining area when you are ready.

Tea/coffee making & other facilities:

Available in all rooms, we also provide hair dryers and fridges in most rooms. If you would prefer fresh milk, please let us know.

TV:

The TV is operated by means of the remote control. The programmes are:

Channel 1 : BBC1	Channel 2 : BBC2
Channel 3 : ITV	Channel 4 : C4

Wireless Internet Access

This is available to all guests – please ask Veronica or Peter who will give you the key-code to input to your laptop.

Ironing facilities:

Should you need to borrow an iron & ironing board, these are available downstairs in the kitchen, again just ask.

Telephone :

There is a public call box right opposite our house. The mobile signal at home is sometimes a bit weak, and you might have to pop outside to get a strong enough signal ! **Our home number is 01444 881643 in the event of any emergencies.**

Gardens/Local countryside:

You are very welcome to use our gardens at any time. In the summer months we generally have various chairs/tables available outside. Regrettably our swimming pool does not have insurance which would cover use by guests – so we are unable to allow guests to use the pool.

The public footpath network runs right beside our house, and we have a very nice short walk which will take you along the footpath and gives a tour of the village/church etc. There is some lovely countryside round about and it is well worth taking this in, if you have the time. Again just ask Veronica or Peter and we will provide some suggested routes for local walks.

Other activities at home:

- Table tennis – we have a table, and all the necessary equipment, which can be used on the back patio.
- Indoor board games – we have a wide range of board games which guests can use.
- Local walks – we have various local maps which can be lent out, if you want to sample some of the countryside around Bolney.

Please ask us if you would like to make use of any of these. There is no extra charge.

HOUSEKEEPING:

WE WOULD REMIND YOU THAT OUR HOUSE IS NO-SMOKING AND ASK GUESTS TO PLEASE RESPECT THIS.

WE WOULD ALSO REQUEST THAT YOU DO NOT EAT HOT FOOD IN THE ROOMS. IF YOU HAVE ANY FOOD OR DRINK YOU WOULD LIKE US TO STORE IN OUR FRIDGE/FREEZER DOWNSTAIRS THEN JUST ASK.

Fire precautions/Emergencies:

Smoke alarms are in all rooms, and on the landing/downstairs. We also have fire extinguishers/fire blanket downstairs, and a window escape ladder in the upstairs corridor.

Should any of the alarms sound, then please check to see whether there is a fire, and alert us either downstairs or on one of our mobiles.

In the event of any fire, please note that we will meet over the road by the telephone box, to check everyone is safe.

Should you have an emergency during the night, please alert us downstairs by either ringing our front doorbell, or by otherwise alerting us (Tel : 01444 881643), we are in the bedroom downstairs, next to the front door.

Parking:

You are welcome to park on our front drive, off the road, however please take care not to block us, or other guests, in the drive!

We would also ask that you have due respect for our neighbours, and ourselves who live downstairs, by not creating excessive noise etc, particularly early morning/late night. THANK YOU.

Heating/Cooling:

All radiators have thermostatic valves to control the room temperature. Just adjust the valve upwards if you need more heat. For use in the summer, we provide each room with an electric fan for cooling purposes. These are kept in the wardrobes.

Extra bedding:

We have provided some extra blankets, which also are in the wardrobe. Should you need any more bedding, do let us know.

Door keys:

Feel free to come and go as you please, but remember to take your door keys!

Please make sure that you return your room and front door keys to one of us on the morning of your departure.

Payment of balance/Departure:

We normally collect the remaining balance owing, after your breakfast, on the morning of departure. In the event that you have booked at short notice and we have not taken a deposit, then we generally ask for payment on arrival, however if your stay is more than one night we will usually ask for a deposit on arrival. Thank you.

We offer a full choice of means of payment. We accept: all major credit/debit cards (a 2% service fee is added for credit or Amex card payments), cash, or cheque supported by a Bank cheque guarantee card - cheques should be made payable to Peter Freer-Ash.

Please ensure that you have vacated your room by 11.00 am at the latest, on your morning of departure, so that we can prepare the room for our next guests. Check –in time will normally be after 2 p.m. unless other arrangements have been made.

Terms and Conditions of Booking:

We will normally refund your deposit if more than 48 hours notice of cancellation is given. If less notice given, then deposit will be forfeited. We also reserve the right to request compensation for cancellation of a booking contract where necessary, if we are unable to re-let the room(s).

The Environment:

In the interests of conservation, please endeavour to switch off any electrical appliances (TV), heating etc, when not being used. If you do not use towels/flannels, please leave intact on the rails. Thank you.

Access Statement

- All our guest rooms are at first floor level, up a single flight of stairs which have a single handrail.
- Our breakfast area is at ground floor level, ground floor access from outside via a single step
- For guests not having their own transport there is a public bus service from level ground outside, to Hayward's Heath, Horsham, Crawley and Brighton, with national rail link at Hayward's Heath
- If necessary we can produce information contained in our website, in large print – please ask
- If you need any other service in relation to a personal impairment please ask us